



Agate Products Limited

Leaders in the Precision Machining of Ultra-hard Materials

QUALITY POLICY

QUALITY STATEMENT

The Quality Policy of APL is to provide a high quality, professional and efficient service to ensure the total satisfaction of all the requirements of our customers and for APL to achieve the goals and strategies set out in its Strategic Plan.

APL aims to achieve the highest quality standards and to create a benchmark for the industry.

Our intention is to ensure that our customers perceive us as being among the best in our field.

A key way to achieve this is by operating a Quality Management System (QMS) in accordance with the requirements of ISO 9001 : 2015 and APL commits to satisfying all applicable requirements.

This Quality Manual demonstrates how we will plan, implement, control, monitor, achieve and improve these standards by :

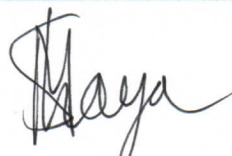
- Providing commitment and leadership from the directors and management
- Identifying risks and opportunities to the quality system
- Regular management reviews
- Promote continuous improvement
- Ensuring that customer requirements are determined, understood and consistently met
- Ensuring that all employees are provided with adequate training, information and instruction to competently carry out their work activities to the required standard
- Continuous monitoring and inspection of all work
- Continuous review of the management system
- Establishing partnerships with suppliers and other interested parties to provide an improved service
- Promote the use of a process approach and risk-based thinking

All employees are aware of our commitment to quality and are responsible for the standard of their work which is constantly monitored.

This Policy will be communicated to all employees and organisations working for and on our behalf. Employees and other organisations are expected to co-operate and assist in the implementation of this policy while ensuring that their own work, so far as is reasonably practicable, is carried out without risk to themselves, others, or the environment.

This Policy statement and the QMS will be under constant review. Changes will be made as required in a controlled manner.

A copy of this Quality Policy statement is available to all staff & customers as required.



Mark Shaya

Managing Director 09/05/18

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